Louisiana FCU Routing Number: 265476411

Louisiana Federal credit union



985.652.4990 • www.LouisianaFCU.org

Dear < FULL NAME>,

Thank you for your ongoing support during the transfer from Loup Employees Credit Union to Louisiana Federal Credit Union (Louisiana FCU). On January 1, 2021, your Loup CU account(s) will automatically convert to Louisiana FCU account(s).

Your Loup CU account number will change to a new Louisiana FCU account number. This information is included on the attached account card. Please keep this card in your wallet or in a safe place. Your new account number can also be obtained by visiting a Louisiana FCU branch with your picture ID.

Effective January 4, 2021, your new account and routing information should be used for direct deposits, and any electronic payments or Automated Clearing House (ACH) debits affecting your account.

Key Reminders:

- If you have direct deposit, notify your payroll department of your new account number and routing number. Payroll direct deposits processed with your existing Loup CU account number will expire on December 31, 2020.
- There will be no changes to loan terms or rates. If you currently pay your loan using payment coupons, please continue doing so. Alternatively, payments can be made at any Louisiana FCU branch, any shared branch, or by mail to PO Box 1956, LaPlace, LA 70069.
- Final account statements from Loup Employees Credit Union will be delivered to the mailing address listed on your account.
- The Loup Employees Credit Union branch will close permanently on December 31, 2020. On January 4, 2021, you can access your account(s) at Louisiana FCU branches and online at www.LouisianaFCU.org.
- Enroll in and start using Louisiana FCU's online banking on January 4, 2021. Once you have enrolled in online banking, download the Louisiana FCU mobile app.

Visit www.LouisianaFCU.org/LOUP for all transition details and commonly asked questions. The enclosed welcome kit will introduce you to new products and services that are available to you as a member of Louisiana FCU.

On behalf of our Board of Directors and the entire Credit Union team, I again thank you for your support and welcome you to Louisiana FCU.

Sincerely,

Rhonda Hotard President /CEO

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