

Website Privacy Notice

Our Online Privacy Practices

Keeping your financial and personal information secure is one of our most important responsibilities. Louisiana Federal Credit Union is committed to protecting the information of our members and other visitors who use our website. We value your trust and handle all personal information with care. As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you with information about other services.

Louisiana Federal Credit Union owns and operates the www.LouisianaFCU.org site. The information on this site is provided for general informational purposes only and is subject to change without notice. Products, services, and content is limited and may require additional disclosures, disclaimers, terms and conditions.

Linking to Other Sites

Louisiana Federal Credit Union may provide links to other websites such as mortgage companies, insurance companies, government agencies. These links are provided as a convenience to our members. We do not guarantee or endorse any of the content in these links, and Louisiana Federal Credit Union does not represent either the third party or the member if the two enter into a transaction.

The privacy and security policies on these linked websites may differ from those practiced by Louisiana Federal Credit Union. We encourage you to read the privacy policies of all websites you visit, especially before providing any personal non-public information.

Secure Transmissions

To ensure information remains confidential, Louisiana Federal Credit Union uses encryption technology such as Transport Layer Security (TLS) to protect information you enter and submit from our website.

Email Security

Regular Internet email is not secure. You should never provide information that is sensitive or confidential such as your social security number, account number, or PIN through unsecured email. We ask that you do not send personal or account information through regular email.

When you send us personally identifying information, for example, an electronic mail message containing a question or comment, or by filling out a form that e-mails information to us, we use this information to fulfill or respond to your requests. We may forward your e-mail to other Louisiana Federal Credit Union employees who are better able to respond to your requests.

Louisiana Federal Credit Union maintains confidentiality over your personal information. We will not give, sell, rent, or otherwise transfer personal information to third parties without prior consent. You may unsubscribe from our marketing communications by clicking on the "unsubscribe" link located on the bottom of our e-mails, or by sending us email us

Marketing@LouisianaFCU.org, or by sending us postal mail to P.O. Box 1956, LaPlace, LA 70069-1956, Attention: Marketing.

Cookies and Analytics

A cookie is a small piece of information that a website stores directly on the computer you are using. Cookies may contain a variety of information from a simple count of how often you visit a website to information which allows customization of a website for your use. Louisiana Federal Credit Union uses cookies to gather data about the usage of our website and to ensure that you have access to your account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Louisiana FCU website or other websites you visit. Louisiana Federal Credit Union keeps track of the pages you visit within the Louisiana FCU website, in order to determine what portion of the website is the most popular or most used. This data is used to deliver customized content, service, and promotions to visitors whose behavior indicates that they are interested in a particular subject area.

Louisiana Federal Credit Union may also partner with certain third parties to deliver advertisements and monitor activities on our own website. Our partners may use cookies, web beacons, and/or other monitoring technologies to compile statistics about website visitors. Specifically, we use Google Analytics to analyze user activity in order to improve the functionality and experience of the website. Users may opt-out of Google Analytics by visiting the Google Analytics Opt-out page.

Interactions with Children Online

Louisiana Federal Credit Union is committed to the protection of children's online privacy. Although we may offer educational content to children, we do not collect any personal information from any visitors of those sites.